



COVID-19 (Phase 2 starting 6/8/20) *Please read and share with fellow golfers in your group.*

Everyone is required to wear a face covering while on property. Golfers may remove their face covering when they begin their round and can maintain social distancing. Please respect all other people by wearing a face covering while at the facility. Customers who do not have a face covering will be asked to wait in their car until their starting time. They will have no access to the clubhouse or practice facilities. Customers who argue with staff will be asked to leave with no refunds.

Clubhouse/F&B: A face covering is required in or around the clubhouse. Outdoor dining will be available Monday – Thursday from 12:00-8:00 and on Friday – Sunday from 11:00-8:00. This schedule is subject to change at any time. Customers are only permitted in designated areas of the clubhouse.

Alcohol: Outside alcohol and other drugs are not permitted at any time at Shaker Hills. Alcoholic beverages may be purchased after 9:00am Monday – Saturday and after 10:00am on Sunday's from the golf shop, outside grill or on-course pavilion.

Restrooms: Customer may now access the restrooms. A face covering is required to enter the clubhouse for any reason.

Driving Range / Putting Green / Short Game Facility: Customers may access these areas but are not allowed to arrive more than 30 minutes before their starting time (Members & Public).

Pro Shop: The pro shop will open on Thursday, June 11th to customers. There is a strict limit of only two customers at any given time. Face coverings are required inside the pro shop and clubhouse.

Golf Carts: One person per cart and are available on a first tee time basis. People residing in the same household may ride in the same cart. Walking is highly encouraged. Pricing remains the same whether you receive a cart or not. No players are guaranteed a golf cart. Golf carts will be given out at the first tee after being properly sanitized between rounds (not at the bag drop area). Customers standing at the first tee using inappropriate language and/or getting aggressive with our staff will be asked to leave immediately with no refunds. Our staff is working harder than ever to keep everyone safe. Please respect the work we are doing under the current guidelines.

Green Fee Payments: All tee times made over the phone must be paid for at the time of booking. Customers who book online will put down a credit card to be charged the morning of their tee time. If players in this group want to pay separately, they must call the golf shop at least one day prior the date of play. Once your credit card has been charged the day of for an online booking, others in the group who wish to pay separately will need to square up with the person who made the time and paid.

Cancellation Policy: 24 Hours. Golfers may receive a full refund from any regularly scheduled tee times if they cancel more than 24 hours out from their scheduled start time. No refunds are given the day of.

On Course: Flag stick must remain in the hole. Ball washers, bunker rakes and other miscellaneous items remain off the course at this time. Players may take a free drop from bunkers if they wish to do so.

Please call the golf shop with any additional questions: 978-772-3330 x1